

PROPERTY EVALUATION AND QUESTIONNAIRE

Welcome home! If you stayed in more than one villa, please complete one survey per villa (or apartment).

Your Name: _____

Name of Property: _____

Location: _____

Date of travel Month/Year: _____

ABOUT THE PROPERTY

Please rate the following items from 1-5, 5-excellent, 4-good, 3-average, 2 below average, 1-poor

1. Directions to the property. 1 2 3 4 5

If problems, please specify _____

2. Keyholder (Person who met you upon arrival) 1 2 3 4 5

Comments _____

3. Cleanliness. 1 2 3 4 5

Comments _____

4. Contact Available for questions/problems 1 2 3 4 5

Comments _____

5. What , if any, practical improvements could be made to this property?

6. What additional information about your rental home would you have liked to have known in advance of your arrival? _____

7. From the description and photos received did the property meet your expectations? Yes ___ No ___

Comments: _____

CONTACT WITH ELSOL

Rate items from 1-5 (5-excellent, 4-good, 3-average, 2 –below average, 1-poor)

1. Courteous 1 2 3 4 5

2. Efficient 1 2 3 4 5

3. Recommendations (House/Location) 1 2 3 4 5

4. Is this the first time you have used El Sol? Yes ___ No ___

Please list any recommended restaurants, daytrips, interesting sights, shopping areas that you enjoyed during your stay. (If possible, give approximate distance and travel time from the rental villa).
